



BackupEDGE End User Annual Support and Maintenance Subscription

Thank you for investing in a Microlite **BackupEDGE Support and Maintenance Subscription**. This subscription is valid for registered **BackupEDGE** version 2.x and 3.x licenses. Upon activation of this **Subscription**, the licensed end user is entitled to the following:

- Telephone and email technical support.
- Product upgrades with fees waived. For example, **BackupEDGE 2.x** users may upgrade to 3.x at any time during the course of the subscription at no additional charge.
- Cross-platform upgrades with fees waived.
- **BackupEDGE 3.x** products have continuing access to the Microlite upgrade server during the course of the **Subscription**, simply by entering a new activation code into EDGEMENU which is provided with the **Extension** or **Renewal**.

Option 1 – Extension

End Users under a current **Support and Maintenance Subscription** that purchase before the **Subscription** expires are eligible for a customer loyalty discount price of **\$175.00(US)**. This **Support and Maintenance Subscription Extension** is our part number **BE3SUP**.

Extensions may be purchased at any time prior to the expiration of an initial or subsequent **Subscription**, as the date of the **Extension** is one year from the expiration date of the prior **Subscription**.

Option 2 –Renewal

End Users who let their **Support and Maintenance Subscription** expire will be required to order a **Support and Maintenance Subscription Renewal**. This is our part number **BE3SMR** at **\$250.00(US)**.

Expiration date of the **Renewal** is one year from the date of invoice.

Please Check 1 Box

I wish to purchase a **BE3SUP Support and Maintenance Subscription Extension** for **\$175.00(US)** as defined in **Option 1** above. My signature below authorizes Microlite Corporation to extend **Support and Maintenance** for the **BackupEDGE** Serial Number below for one year from the date of the end of the previous Subscription.

I wish to purchase a **BE3SMR Support and Maintenance Subscription Renewal** for **\$250.00(US)** as defined in **Option 2** above. My signature below authorizes Microlite Corporation to provide **Support and Maintenance** for the **BackupEDGE** Serial Number below for one year from the date of invoice.

I have listed credit card information below, please bill my credit card according to the Part Number selected. Microlite Corporation happily accepts **VISA, MasterCard, Discover and American Express**.

AUTHORIZED SIGNATURE:		CARD TYPE:	CARD NUMBER:	EXPIRATION:
Company Name:			BackupEDGE V2 or V3 Serial Number:	
Address 1:			BackupEDGE Version:	
Address 2:			Operating System and Release:	
City:	State:	Zip Code:	Country:	
Contact Name:			Email:	
Phone:			Fax:	



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Non-contract telephone technical support is available at \$250(US) per hour, billable in 15 minute increments of \$62.50(US). (Minimum per incident charge is \$62.50(US)). Assistance in writing customized backup applications is available at the same rates. Product updates and enhancements are available at prices to be determined by Microlite Corporation.